

Viewing your orders

1. Select **View and manage prescriptions** on the homepage. You can also find this option on the 'Your health' page of the app.
2. Select **Status of your requests** to track your current requests or **Your confirmed prescriptions** to view approved orders.



Ordering repeat prescriptions with the NHS App



Step-by-step instructions for patients



Help and support

If you have any problems using the NHS App, you can:

- go to 'Help' in the top right-hand corner of the app
- visit nhs.uk/nhsapp



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Getting started

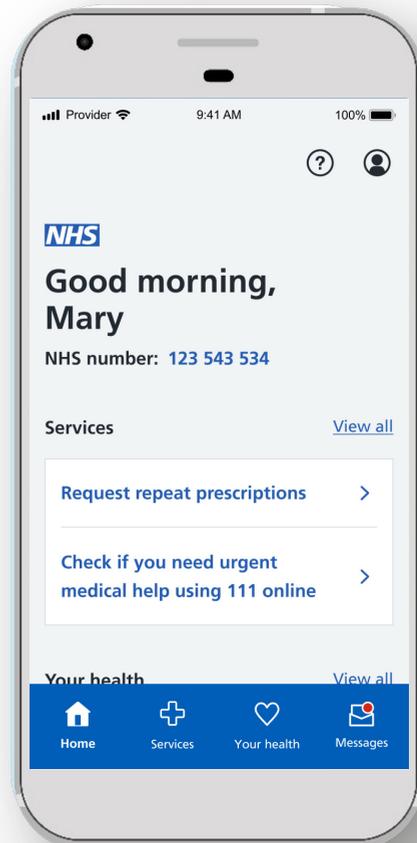
You can easily choose where your prescriptions are sent and order at a time that suits you with the NHS App.

First, you will need to download and register on the app. Ask a member of your GP surgery's team for the 'Getting started with the NHS App' leaflet or visit: [nhs.uk/nhsapp](https://www.nhs.uk/nhsapp)

Requesting repeat prescriptions

Once you have logged in to the app:

1. Select **Request repeat prescriptions** on the homepage. You can also find this option on the 'Services' page of the app.
2. If you have already chosen a 'nominated pharmacy' where you want to collect prescriptions, the next screen will ask you to check the pharmacy name and address. Select **Continue** if that is where you would like to collect this prescription.



3. The next screen shows the medicines you can request. Choose the medicines you need and select **Continue**.
4. Check the details and select **Request prescriptions** to complete your request.
5. You are finished. Your request is sent to the GP surgery and then sent to your nominated pharmacy for collection.

Choosing your pharmacy

The pharmacy you choose to collect your prescriptions from is called your 'nominated pharmacy'. Here's how to change it:

1. Select **View and manage prescriptions** on the homepage. You can also find this option on the 'Your health' page of the app.
2. Select **Nominate a pharmacy**. If you already have nominated a pharmacy this option will be labelled **Your nominated pharmacy**.
3. Select **Change your nominated pharmacy**.
4. Select **High street pharmacy**. It is not possible to nominate an online-only pharmacy in the NHS App..
5. Search using your postcode and select a pharmacy.

You can also access these services at www.nhs.uk/app on your desktop or laptop